

If a Return to Provider (RTP) letter is received after submitting an enrollment application, updates can be made to the returned application and resubmitted.

If an RTP letter is received, follow the steps shown on the next several slides.

1. From the WCMBP Portal, select "Get Started" under the "Provider" tab.





2. Select the "Click here to resume or track the in-progress enrollment application" hyperlink.

#### Get Started

#### Get Started in the New Medical Bill Process System

A new medical bill process system was launched on April 27, 2020, offering providers more efficient bill processing. Enroll today to receive payment for services you provide to claimants approved by OWCP for workers' compensation.



New Provider
For fast approval, enroll online

Click here to begin the enrollment process.



Legacy Provider
If I successfully enrolled with
Conduent before April 27, 2020,
do I need to re-enroll?

No! However, you must register to access the new system.



Resume or Track an Enrollment
Application

Click here to resume or track the inprogress enrollment application.

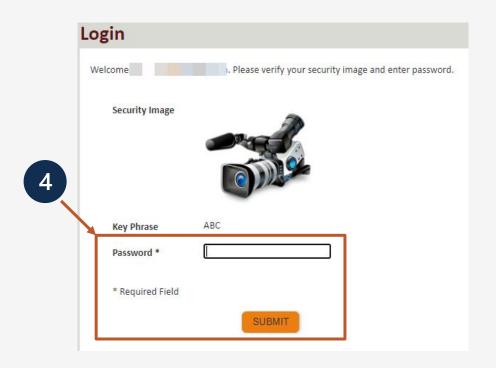


3. Log in via OWCP Connect using the email address used when registering with OWCP Connect.



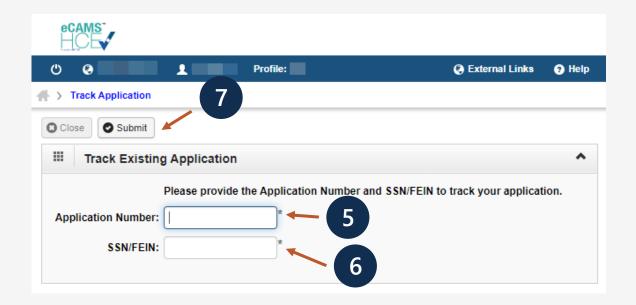


4. Enter the password created when registering with OWCP Connect, then select "Submit."



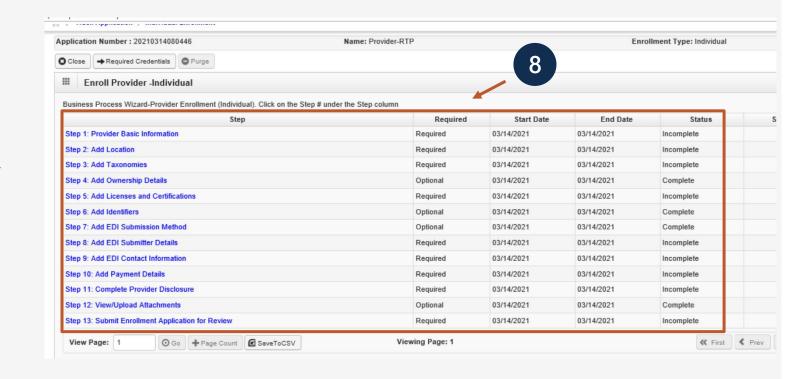


- 5. Use the Application Number provided during the initial enrollment.
- 6. Enter the SSN or FEIN used during the initial enrollment
- 7. Select the "Submit" button to return to the application and make the necessary adjustments.



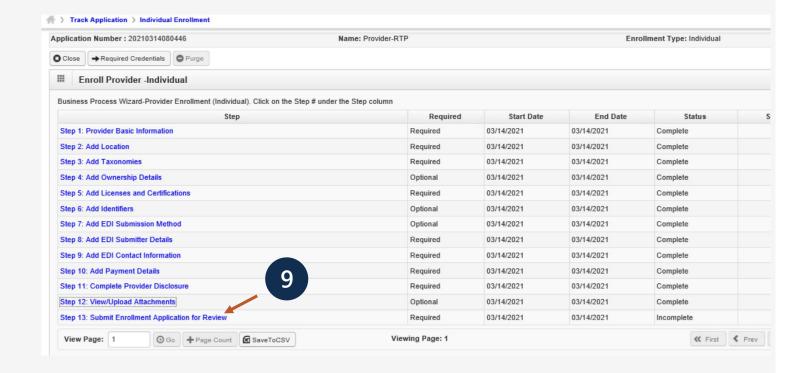


8. All the required steps in the application will be marked with an "Incomplete" status. Each required step will need to be opened to verify the information is correct. Once opening the step and verifying that the information is correct, close the step and the step status will be changed to "Complete."



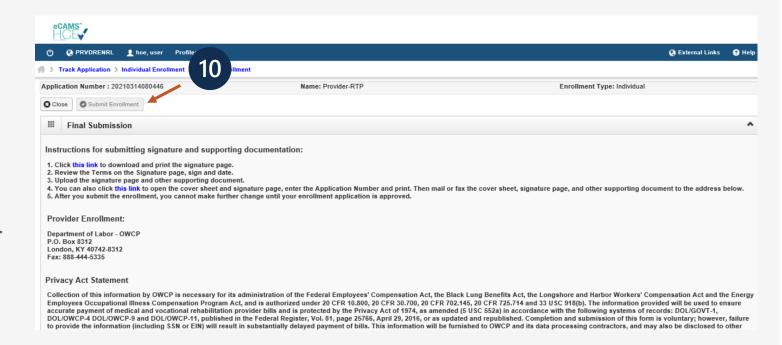


9. After verifying the data in each step and making required updates, the last step is to submit the enrollment application. To do so, select "Step 13: Submit Enrollment Application for Review."





9. Select the "Submit Enrollment" button to submit the enrollment again. The enrollment application status will be changed to "In Review".





# THANK YOU!

